M.O.M

AN INTRODUCTION

DEAR FRIEND,

Season's Greetingstoyou. You

may be a...

Doctor-Engineer-Industrialist-Manager-Executive-Govt.Servant-Business man
- Teacher - Lawyer - Unemployed youth - Housewife - Retired person - Social
worker-Consultantor-astudent.

Youmaybeknowingusormay be not. Ifyouhappentoknowusandour organization, we are thankful.

Whether we know each other or not, you, mean devery one who live in this country have some common needs.

What are they?

To get a GOOD EDUCATION – A GOOD INCOME – A COMFORTABLE LIFE AND A HAPPY FAMILY.

Doyouhavesuchdreamsinyourlife?Ordoyouwantsomethingmore? Perhaps you need more success in your life?

Butareyouwillingtolearnandearnyoursuccess? Areyou concerned about this nation?

Do you want to achieve a recognized status in your life?

Canyous parea few hours a week for your personal development? Do you think you are born to win?

Doyouhavedreamstogivetheluxuriesoflifetoyourfamilymembers? Are you waiting for the nation to do something for you?

Orareyou waiting to do something for the nation? Millions of people want to be successful in their lives. Are you one of them?

 $A reyou also one of those millions of people who want to something for -YOUR\,FAMILY$

YOUR SOCIETY YOUR

NATION?

Perhaps, you can spend a few minutes with us to know how to achieve SUCCESS-KNOWLEDGE-STATUS and PROSPERITY in your life.

WE BELIEVE THAT A FEW COMMITTED AND SINCERE CITIZENS CAN CHANGE THE DESTINYOFTHIS NATION BY ACHIEVING PROSPERITY IN THEIR LIVES.

DEAR FRIEND.

WE WELCOME YOU WITH PROFOUND FAITH.











Today in our society every family wants to develop their educational, economic and social status to achieve happiness, harmony, peace and success.

MANAGEMENT CHALLENGE

IS IT POSSIBLE FOR EVERY INDIAN FAMILY TO ACHIEVE THIS?

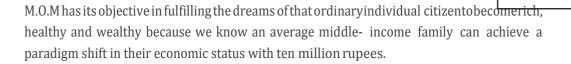
There are millions of industries, thousands of colleges and schools, hundreds of universities, countless scientists, educationists, management specialists, professionals, and world class Knowledge Managers and yet we are still considered as "a developing nation".

Our human development index is pitiably at a very low level.

The role of government becomes ambiguous between private and public partnership.

IS INDIA... A POOR NATION WITH RICH PEOPLE? OR A RICH NATION WITH POOR PEOPLE?

 $\label{lem:country} A country cannot be considered as a strong nation if it has weak and poor people with inadequate knowledge.$



M.O.M has created this project with meticulous efforts to see that every individual person who becomes the EDUCATIONAL BUSINESS CON-SULTANT (EBC) should achieve this ten million rupees in an average period of five years!

A FEW FAITHFUL AND COMMITTED CITIZENS CAN CHANGE THE DESTINY OF THIS NATION.

By virtue of the experience gained during the last two decades M.O.M has understood that the greatest problem our nation is facing is UNDER UTILISATION OF THE TALENTS, POTENTIAL

AND ENERGY OF EDUCATED MEN AND WOMEN.

Every young man women nurtures dreams to achieve educational, social and economic status in their life.

These men and women, predominantly from middle-income group family shelve their dreams during the course of their education and end up taking pecuniary jobs for survival, thereby putting an end to their dreams for success.

DURING THE LAST 70 YEARS, INDEPENDENT INDIA HAS CREATED MILLIONS OF UNDEREMPLOYED, INEMPLOYED AND UNEMPLOYABLE EDUCATED CITIZENS.

Till today, most of the career opportunities have been in the nature of employment in private sector.

BUT, THERE HAS BEEN A SUSTAINABLE INTEREST AMONG THE YOUTH TO BE ENTREPRENEURS AND SELF-EMPLOYED ALSO.

Our Economic Conditions, Government policies, Banking rules and regulations, Social Stigmas, Family Expectations, Educational Leadership, Role Modeling, Mentoring and Empowerment system are not playing conducive roles.

Four deterrent factors are consistently playing a negative role in the minds of budding entrepreneurs.

- 1. NON-AVAILABILITY OF SEED CAPITAL.
- 2. NO FACILITY TO INCUBATE CREATIVE IDEAS AND OPPORTUNITIES.
- 3. UNMET ASPIRATIONS BY PARENTS AND SUPPORTERS.
- 4. LAKH OF GUIDANCE, TRAINING AND EDUCATIONAL SYSTEMS

LEADERSHIP EDUCATION AND DEVELOPMENT OF ENTREPRENEURSHIP

M.O.M, by virtue of its Research and Experience has identified a time tested international concept that has revolutionized and re- engineered the economic status of middle-income group families worldwide.

According to the latest information more than one million families from average income group in India have undertaken these entrepreneurial opportunities as part of their livelihood and have successfully transformed their economic status.

To be precise, India has produced ten-lakh millionaires through this concept, which feat is unparalleled in the economic history of the nation.

M.O.M HAS ALWAYS BELIEVED THAT YOUNG EDUCATED MEN AND WOMEN OF OUR NATION HAVE TREMENDOUS POTENTIAL BUT LACK OPPORTUNITIES.

OUR ASSOCIATION WITH THOUSANDS OF EDUCATED YOUTH, FROM VARIOUS COLLEGES AND SCHOOLS, HAVE ONLY PROVED THAT GIVEN THE OPPORTUNITY, GUIDANCE AND MENTORING, MAJORITY OF THE YOUTH ARE PREPARED TO BECOME SUCCESSFUL ENTREPRENEURS.

IDEA HIS A SALE FAMILIAN

WE WOULD LIKE TO PRESENT THIS OPPORTUNITY TO EVERY YOUNG MAN AND WOMEN WHOM WE THINK SHOULD BE THE



- $1. \quad Identify \ potential \ youth \ and \ give \ them \ an \ opportunity \ to \ become \ successful \ entrepreneurs.$
- 2. Give them total support in terms of education, training and development.
- $3. \ Help them to reach higher economic status in a reasonable span of time.$
- 4. Make them understand that to become a successful entrepreneur, he/she does not require major investment but only TIME, ENERGY AND COMMITMENT.
- 5. Give them the confidence that they can.
- * REALISE THEIRDREAMS
- * CAN BECOME A BUSINESS LEADERS
- * ACHIEVE MONEY, STATUS AND PROSPERITY
- * BECOME A LEADER IN THE SOCIETY
- * DEVELOPTHIS NATION TO BECOME WORLD CLASS
- * BEATREND SETTER FOR THE FUTURE GENERATIONS

M.O.M APPLIESUSER FRIENDLY TECHNOLOGY

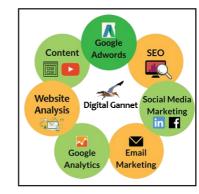
- * Resources easily accessible to the disadvantaged.
- * Resources in expensive-within financial range of any economic group.
- * Resource have historical precedent of our nation.
- * Usestraditional knowledge as a base through advanced technology.
- * It is consistent with the local consumption.
- * The end benefit will be consumed by the local people.

M.O.M APPLIESUSER FRIENDLY TECHNOLOGY

- * Building self-confidence.
- * Improving the quality of their lives.
- * Promoting NationalIntegration.
- * Assisting in removing constraints.
- * Encouraging people to identify themselves.
- * Promoting openness.
- * Promoting harmony between people.
- * Reducing dependencies.
- * Increasing the joy of life.
- * Beautifying life and environment.
- * Providing mental and emotional satisfaction.
- * Being aestheticallypleasant.
- * Encouraging creativity and thinking skills.
- * Demystifying knowledge.
- * Minimizing burdensomeemployment.
- * Projecting design and implementation that involves creative participation of the people concerned.







SOCIAL OBJECTIVES OF M.O.M

- * To supplement government effort so as to offer the commonfamilies choices and alternative.
- * To be the eyes and ears of the people at the local level.
- * To adopt simple, innovative, flexible and inexpensive means with its limited resources to reach a larger number with less overheads and with greater community participation.
- ${}^*\ To activate the delivery system and to make it effective at the local level \ and to \ respond to the felt needs of the common public.$
- * To disseminate information.
- * To make communities as self-reliant as possible.
- ${}^*\, To show \, how \, individual \, families \, and \, indigenous \, could \, be \, used.$
- * To demonstrate that human resources, skills and local knowledge, grossly underutilized at present, could be used for their own development.
- * To demystify technology and bring it in a friendly form to the common man.
- * Totrainacadreofgrassrootpublicserviceentrepreneurswhobelievein professionalizing volunteerism.
- st Tomobilize financial resources from within the community with a view to mankind communities stand on their own feet.
- * To mobiles and organize people and generate awareness to demand quality services to impose a community system of accountability on the performance of local functionaries.
- * Programmes for women and children in rural areas.
- * Innovative methods and low-cost alternatives in elementary, primary and middle school education for children, adult education and non-formal informal education.
- * Rural housing, improvements of rural slums.
- * Environmental and ecological improvement.
- * Promotion and encouragement of traditional media for dissemination of information.



WELCOME TO M.O.M

Congratulation!

You have made a great choice.

First of all, you are not alone ass you begin your business.

You will have the assistance of your leaders as well as others within your line of network. And you will be able to utilize the full resources of M.O.M.



GETTING STARTED

- * You are going to build the foundation for a M.O.M network business plan. It is based on two fundamental concepts, Leadership and Friendship.
- * Youwill be providing your down line with top-quality personal service.
- * By sponsoring new Educational Business Consultant, you are multiplying your efforts. You help others build their business and in turn you receive income based on network expansion. Always remember the Leadership/-Friendship combination it's the blueprint for business growth.
- * You are starting in the same way that every other Educational Business Consultanthas started. You are being led and you are also leading EBCs.
- * You may also find that reading motivational or educational books, listening to motivational or information tapes, and attending motivational or training meetings will assist you in building your business.
- * With M.O.M, there are no targets, territories, or large initial expenditures. You put as much time and energy into your M.O.M business as much as you want and can. Whether you do it part-time or full-time it is truly your own business.
- * When reading the success manual you'll learn that success is definitely possible with M.O.M.There is of course money to be made, but only through sincere, committed and hard work.
- * Leadership is the cornerstone of every M.O.M businessman. By regularly servicing a network of customers, you can earn good income, become familiar with the network system and lay the foundation for

SUCCESS STARTS WITH COMMITTMENT

- * You have taken advantage of a unique opportunity from your M.O.Mtoown and operate your very own business. You will have complete management control, but experienced leaders will support you in your line of network.
- * Your business Zone can be of any size from very small to very large. It depends on you. Whatever fits in best with your financial needs, lifestyle and your plans for the future is whatyour success can become.
- * You don't require a large financial investment. In fact, M.O.M is a no-investment business and your growth is supported by your expanding network customerbase.
- * No special skills are required to begin with. All you need is the commitment to perform step-by-step tasks as outlined in this M.O.M success manual. The greater your commitment, attention and time, the greater your chances for success. You will receive constant assistance and guidance from your line of leadership and M.O.Mas you learn how to implement the M.O.M business plan.







SPONSORING NEW EDUCATIONAL BUSINESS CONSULTANT

- * The method of expanding your business is by sponsoring new EDUCATIONAL BUSINESS CONSULTANTS and training them in turn to sponsor new Educational Business Consultants. As your network grows it will increase your income accordingly.
- * The best way to begin bringing others into the business is to make a list of family friends, colleagues and others who might like to know about the M.O.M. Keep adding to the list each week as new people come to your mind who might make effective EDUCATIONAL BUSINESS CONSULTANTS.
- * Thesecrettosuccessinournetworking business is to present the M.O.M business plan to new individuals on a regular basis. Consistent showing of the plan will not only increase your chances of success, but will also help you become more familiar with the plantiself, which allows for a confident presentation and delivery in front of others.
- * Makeagoalto call people from your list every day. Do not be a fraid that worst can happen if they say "no". Some people may say "no", but many will also say "Yes" I'll like to learn more. "You will not know who they are until you ask them.
- * A good way to approach them is to say, "I have just started as M.O.M Business and I would like to show you this business can help you earn extramoney."



Before actually making your first presentation to prospects, you might want to observe a few plan presentations with your leader or your line of network. If that is not possible, perhaps your leader can make the presentation for you. Either way, you will feel more comfortable if you can see the advantage of how these presentations are being made.

When you are ready to make the first presentation on your own, it is a good idea to practice with your leader beforehand and let the leader offer advice.

It is very important to dress in a professional business manner during your meetings. People will judge you by the waylook, so make certain your clothing is consistent with that of a well-organized, confident and successful business person. If you take pride in the wayyou dress, you will naturally feel more self-assured during your presentations.

Next, double-check your presentation supplies and materials to be certain that they will be there when you presentation supplies and materials to be certain that they will be there when you need them. Some of these might include a white board for drawing the plan, and a writing instrument.

Arrive at the scheduled location on time and try to set up in an area, which will have few distractions (if possible). You have to command as much of your prospects attention as possible as you take them through the details of the plan.







Be enthusiastic during your presentations of the VIYAAV TRUST business plan. Remember that you are offering a potential business opportunity which will be successful for hundreds of people around the country. Follow the basic guidelines but add to it, based on your experiences and your personal presentationstyle.

LISTED BELOWARE SOME ADDITIONAL IDEAS THAT YOU MAY FIND USEFUL

- * Personalize your presentation.
- * Explain your reasons for doing business in VIYAAN TRUST.
- * Share your own goals with your prospects.
- * Establish your prospects' goals.
- * Listencarefullysothatyoucanexplainhowothercanhelpthemselvesto achieve their goals.
- ${}^* \ Respond to all \, questions \, as \, fully \, and \, honestly \, as \, you \, can.$
- * If you are not sure about an answer to a question, check with your leader.
- * Do not treat questions as a threat to your status.
- * Build credibility by being open and honest.
- * Use this manual at every opportunity to enhance your prospects.

If your prospects want to think it over, simply follow up with a telephone call or a personal visit within 48 hours. Ask if they have any further questions and be prepared to answer them. If they are interested, or want to sign up by filling out the application, meetimmediately to conclude the formalities.

M.O.M CONGRATULATES AND WELCOMES YOU

By choosing M.O.M, either as a supplemental business, or a new career, you have shown your self to be a leader.

Someone who isn't happy with mediocrity and the status quo... someone who knows there is a better way.

You've just discovered it.

Congratulations and welcome.

You've joined an industry with over 10 million distributors in India who will do in the neighborhood of 5 billion dollars this year.

As predicted more than a decade ago—networking has truly emerged as the new paradigm of personal and business development.

 $\label{thm:purpose} The purpose of this \ Business\ Development\ Manual\ (BDM)\ is\ to\ get\ you\ started\ in\ the\ easiest, most effective\ manner possible.$

You'llavoidsomeofthecommonpitfallsanddiscoversomethingsthat will accelerate your journey to success in M.O.M.

This "Getting Started" training ideally should be done with your sponsor. This meeting will help your sponsor understand what you hope to achieve in your business, and provide you the chance to develop a close working relationship with your sponsor. Please take your business seriously.

Just because you haven't invested hundreds of thou-sands of rupees into your business doesn't mean that you can't earn an income greater than that of many of the top entrepreneurs in this country.

If you run your business like a hobby — you'll get a hobby income.







Run it like a business and you'll earn a big business income.

Don't talk to anyone about your new business yet!

The time for that will come soon.

However, your sponsor is committed to helping you with your first presentations.

It's better if you don't try to explain your new business until after you have some training and help from your sponsorship line.

For now, just write the name and phone number of anyoneyou want to talk to in the space provided in this Business Development Manual (BDM).

There are several things necessary for success in network marketing.

Butofgreaterinterestaresomeofthethingspeoplethinktheyneed—but actually don't.

Here are some of the things you may believe are necessary for your success

— but actually prevent you from reaching it:



The 5 things you don't need to be successful in M.O.M Business

1. Credentials or Degrees

Thousands of people have been successful in networking without the benefit of college degrees and the like.

Since networking is so unlike other businesses, the rules are different here. It's quite possible, actually quite common, to build a large successful organization without having any credentials or degrees.

An argument could almost be made against having diplomas in this business, for people may feel that because their sponsor has an advanced business degree — they need one too.

This is unduplicatable and entirely unnecessary.

If you or your sponsor has a degree, great. It's just not necessary for success in network marketing.

S. Know

2. Approval

Of anyone, except your self. Sometimes even your spouse may not approve of your network marketing business.

This is actually a frequent initial response, but we've seen thousands of people who have builthuge businesses without the help of their spouse.

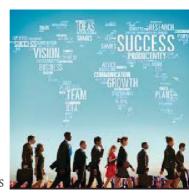
Of course, after that, the spouse usually comes on board enthusiastically and things really take off.

One of the hardest facts of business to face is that not every body is ready for success, or is as enlightened as you.

Don't be at all surprised to find that some of your closest friends and family members will ridiculeyou; not joiny our organization and/or even listento a presentation; question your sanity; ask why someone with a "real" job would "messaround with one of those multi-level deals"; or all of the above. It's best to give these "well-meaning" smile, thank them for their input and get away from them as quickly as possible.

3. Friends & Family in Your Network

Now please don't misunderstand; if you get the minyour group, great! We know families with three generations in their networking business and it's a beautiful thing to behold.



 $Other times, the hardest presentation you ever give might be to a family \ member or best friend. \\$

Sometimes you just can't be a prophet in your own hometown.

Direct selling is full of individuals who have built networks in the thousands without having a single member of their family, or so-called best friends, in their group. I know, because I'm one of them.

4. Cheap Advice

Oftentimes a new distributor will get involved with network marketing and get all kinds of well-meaning advice from friends who have never built a networking business. If you want to know how to vairplanes, you must get advice from an expert pilot. If you want to build a network, look at your sponsorship line and find someone who has already built a large network.

Those are the people to seek out for advice.

5. Perfection

The perfect company, product line, or compensation plan hasn't been invented yet. Like every-thing in nature, it must evolve.

If you sit around waiting for perfection — you'll be waiting forever.

Don't make the mistake many novices make which is to think that they can't do anything until they have tried every single product, read every scrap of literature and completely understood every minute detail of the compensation plan.

Theimportantthingistogetstartedandlearnasyougo. Having saidthat:

Here are 3 things you do need to be successful in Network Marketing

1. Desire

A desire to really do this and get out of the Rat Race forever.

If you really understand this business and have a true desire to help yourself and others—you're already 90% there.

Most people are happy with the way things are.

People who desire better are the ones who change the world.

2. Enthusiasm

We can't begin to tell you how many times I have seen brand new distributors—withnotraining,noexperienceandnoin-depthknowledge

— goout andbuilda network oftwenty or thirty people theirfirst month. Theydon't dothiswithskill,knowledgeortechnique—theyjustmuscleit through with sheer, unadulterated enthusiasm.

Approach this adventure with the excitement it deserves; don't attempt it — jump in, roll upyours leeves, make up your mind and just do it!







3. Action

If you're waiting for the perfect plan - the perfect plan is to take action. You have to get started.

Will you make mistakes? Of course you will!But, we'renotbrain surgeons here; nobody's going to die.

Mistakes are part of the learning process and strengthen you for the long term.

Knowledge without action is only a potential for Power.

You've got the knowledge you need... you've shown your wisdom by becoming a networker. Now — let's get started!

M.O.M NETWORK BUSINESS SYSTEM

 $Normally business system believes that customers are the kings, which is \ more in theory than in practice.$

M.O.M NETWORK BUSINESS SYSTEM has truly created an environment to establish the supremacy of the customer not only as a CONSUMER, PURCHASER, AND BUYER but also as a

BUSINESS AMBASSADOR,

CATALYST,

DEVELOPER, RESOURCE

MOBILISER, ASSOCIATE,

And last but not least as a PARTNER IN PROGRESS.

Under this system the customer becomes part of the business system.

This system has made the producer to reach the customer without many intermediaries so that the cost to the company and cost to the customer becomes admissibly affordable.

And in turn, the surplus value, which is generated due to the absence of intermediaries, is shared among the customers, because the customer becomes part of the business promotion.

M.O.M has adopted this business method and has brought a series of and life style products to be promoted by the customers who are going defined by us as





M.O.M APPLIES

- * Local Knowledge
- * Local Maintenance
- * Local Implementation
- * Local Supplies
- * Local Infrastructure
- * Local Decisionmaking
- * Local Opportunity
- * Local Technology
- * Local Administration



COMMITMENT FORM

 $I \underline{\hspace{1cm}} , make the following commitments to myself in order to build a successful M.O.M Business and ensure a secure future.$

I will:

- devote at least 10 to 15 hours a week to my business,
- Spend daily Self-development time, and
- $\bullet \ look upon \, my \, first \, 6 \, months \, as \, a \, learning \, experience.$

 $I will build {\it my} business for at least one {\it year}, and then {\it I} will evaluate it accordingly.$

I recognize that the people I sponsor are my responsibility.

My first responsibility is to become successful myself, and then duplicate this with my people.

I will faithfully follow the system so my efforts can be duplicated.

Signed:	Date	
WitnessedBy:	Date	

Make a copy of this page and give it to your sponsor.

PLANNING

- * Prepare a To-do list every day.
- * Create a list of people whom you have to meet.
- * Prepare check list of daily affirmation.
- * Have daily plan, weekly plan and monthly plan.
- $^* \ Connect your thought and decision making into action plan. \\$





- * Prepare a system of regularity.
- * Stretchyourworking time according to your maximum energy level.
- * Be systematic in your planning.
- * Use automation like cell phones, computers, email, fax appropriately.

YOUR HOME CANBEYOUR SMALL OFFICE

- * Create small office with a Table and few chairs in your house.
- * Arrange the files and other useful administrative system on the table properly.
- * Display some motivational posters around you.
- * Have some formal meetings with your family members.
- * Hang a small white board and write important appointments and reminders on the board.
- * Spend some time in your table in a professional manner.



DO ITNOW!

(If You Have Not Already)

This is a list of things you should have already done by this point. Please checkitto make sure you've completed all of these things.

1. Placeyourfirstorder

 $You \, must use \, the \, products \, or \, services \, personally \, so \, you \, can \, get \, excited \, about \, them. \\ How much should you \, order? Somewhere \, between \, what you need \, — \, and \, where \, you'r enervous.$

I say this only halfway in jest.

You see, we've found that "just what you need" is not enough.

You'll need some inventory for reselling to new distributors, samples for temporarily out-of-stock items and personal marketing.

You certainly don't want to have a garage or warehouse full of product. But do make sure you have enough product on hand to build your business.

$2. \ Schedule your "Getting Started" training with your sponsor\\$

Ideally,this should take place within 48 hours of the time you sponsor in. Schedule between two and four hours for this training and follow along in this booklet. Long distance, this can be done by phone.

${\bf 3.}\ Buy a Daily Planner or Appoint ment Book$

Bring this to your "Getting Started" training meeting.





4. Begin your Prospect List

Remember, don't talk to anyone about your business yet.

Do that only after you have finished the Get Started Training.

Fornow, begin writing down the name and phone number of anyone you think of on your list.

5. Signthe Commitment Form on the next page

Success does not come overnight; it takes work.

We ask that you make a one-year commitment to your business.

Accept the fact that there is a training period. Just like any job or occupation — network marketing takes training.

 $It does not take years or cost thousands of dollars, but you do need to learn some \ new things.$

Of course, you will "earn as you learn," but it's still a good idea to consider your first six months a learning experience.

For the average networker, working your business only 10 to 15 hours a week, a one-year commitment is a realistic approach.

We believe that if you follow our duplicatable system for that time — you will be so pleased with the results that you will be networking for the rest of your life!



GETSTARTED TRAINING

10 STEPS TO SUCCESS

- 1. Set your goals.
- 2. Schedule your appointment book.
- 3. Learn the basic company procedures.
- 4. Order your business cards.
- 5. Openabusinesscheckingaccountorgetaseparatecreditcardforyour business.
- 6. Purchase the business-building materials you will need to get started.
- 7. Study the core qualities of a network marketing leader.
- 8. Complete your prospect list of at least 100 names.
- 9. Getatleast 10 "pre-approach" packs in circulation.
- 10. Schedule your **o**irst presentations.

10 STEPS TO SUCCESS

1. Set YourGoals

Youmustdecidewhatyouwanttodowithyournetworkingbusiness. Areyoujust interestedingettingyourproductsforfree?

Areyoulookingtomakeafewhundredrupeestocoveryourcarpayment? Ordoyou wanttodevelopcomplete�inancialfreedom?

To reach your goals, you must it is the termine what they are—then set a time table to reach them.





Write them down

Goals are a dream with a deadline.

That means they must be written down.

You also want to make sure they are specioic and measurable.

I believe the average person, following a system, can achieve �inancial

independence in this business during a 2 to 5 year time period.

Think about what you want to do right away; then think about what you'd like your 2 to 5 year plan to be.

Dream build with your spouse and your sponsor.

 $Reawaken those \, wants \, and \, desires \, you \, used \, to \, have \, -- \, but \, probably \, got lost \, somewhere \, along \, the \, way.$

 $Sometimes we get so busy in the bustle of every day living that we lose sight of our dreams. \\ It's important that you discover your "burn" — the burning desire that will keep you focused and motivated during the early \\$

 $development stages of your networking {\it career}.$

Then **�**ill out the goal form on page 17.





2. Schedule Your Appointment Book

This a business of your word and a business of appointments.

 $To build effectively, you must plany our work and scheduley our time in the \ manner that \ best suits building your business.$

You're already using all twenty-four hours of every day already.

To change your life—and what you're getting out of it-you must change the way you're using your twenty-four hours.

You must carve out at least seven to tenhours a week-exclusively for building your business.

 $Work closely with your sponsor to determine how to schedule your seven to tenhours for the {\bf \diamond} irst few weeks of your business.$

 $Find out the dates of all upcoming functions for the next ninety days so you can schedule \\vour work and other obligations around them.$

Also, learn the dates of any annual conventions and conferences - these are major events, critical to your success, and you want to make sure you're at these.

3. Learnthe Basic Company Procedures

To be independent, and proactively build your business — you must be able to operate without your sponsor's assistance for day-to-day minormatters as soon as possible.

That means learning some of the basic company procedures as soon as you can.

These include:

- * how to order products.
- * how to oill out distributor applications, order forms and requests.
- * how to transfer volume.

Setaside a few hours quiet time (Sunday evenings are ideal for most people) to read your entire distributor kit.

MINDSET IS
WHAT
SEPARATES THE
BEST FROM THE
REST.



Learn which sections to go to for specioic information and familiarize yourself with the forms. Studytherules and regulations and learn the code of ethics.

4. Order Your Business Cards

If you're in business, people expect you to have a business card. Checkwithyoursponsorforthestyle of cardyou need and where to order it.

5. Opena Business Checking Account

To run your business in an organized fashion, you must have a separate checking account. This should be used exclusively for your business.

It's vital for good record keeping and it will really help you out at tax time.

$6. \ \ Purchase the Business-Building Materials You Need to Get Started$

Checkwithyoursponsortoseewhichparticulartoolsyouneedtogetstart- ed right. Ifyourcompanydoesnothaveaspeci csystemtofollow, Iwouldrecom- mend the following items:

- * Pre-Approach Packs
- * Setsof"GetStarted"trainingmaterials
- * Sets of your "Company Materials" pack
- * Several sets of your "follow-up" pack

7. LearntheCoreQualitiesofaNetworkMarketingLeader Nine Core

Qualities

There are nine key qualities that all top network marketing leaders possesses. Some, or even many of these, you have already put into action. Tobealeader—and set an example that others can duplicate—you must learn the remaining ones.

To practice all nine core qualities means you've made and honored a commitment

 $To develop\ your\ business, you\ must identify\ and\ work\ with\ the\ people\ in\ your\ organization who are willing to make this same commitment.$

Let's take a look at these core qualities:

• Use All of the Products

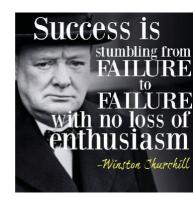
to "our company."

To ``gocore'' means that if your company has a product -- you would never buy a competing product for any reason.

Other brand product purchase takes money out of your business and puts it insomeone else's. This kind of practice will put you out of business quickly.

Don't expect to see a change if you don't make one.





A core person never buys "Other brand," regardless of sales, convenience or any other reason. It's simply bad business.

You must use all of your company's products that apply to you and be able to talk knowledgeably and enthusiastically about them — to effectively build your business.

Develop A Consumer Group

Your business is driven by the volume produced by sales to the end consumer. Agreatdeal of those sales will be to distributors who "buy from their own store" and use the products themselves.

 $But the rearrang other people who will be ne \textbf{\o} it from your products or services \textbf{--} but are not interested in building abusiness at this time.$

These people will become your consumer group.

It's critical that you develop this consumer group.

This is good business, because you: service the people who aren't distributors, butneedyourproductorservice; earn retailincome; de-velop consistent income you can count on from regular customers; and, build personal group volume, which can keepyouquali iedtoearnmany other lucrative bonuses and incentives.

It'sagoodgoalwhenyou'rejuststartingouttodevelopabaseofatleastten retail customers.

NOTE: Please don't go out trying to sell products retail ϕ irst—then attempt to sneak the business in the back door.

Present the whole program — business and products — and let the prospect decide. Get your retail customers, from the people who choose not to participate in the business.

Make RegularPresentations

Like every business, network marketing requires consistently taking action steps. One of the most important of these, is making regular presentations. Realistically, you need to be making 1 or 2 presentations a day when you start your business (working 10 to 15 hours a week).

As your business grows, you will want to increase this number.

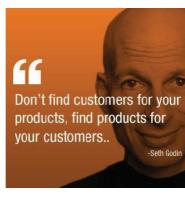
Whenyoureachwhatweconsider "fulltime" in this business (about 35 to 50 hoursa week), you will want to be making 3 to 5 presentations aday.

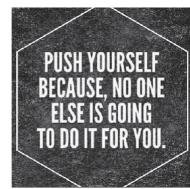
Of course, not all these presentations will be new prospects that you want to sponsor personally.

Many of them will be presentation syou are conducting for your people as you train them and build depth.

You must consistently make presentations if you want to grow your busi-ness.







Don't be misled into thinking you're growing your business with "busy work" (reading manuals, going to seminars, �illing out forms, etc.).

These things are important, but they are support functions to the real business — which is making presentations to prospects.

Attend Everything

Functions are the glue that holds your business together.

Attending them helps you grow your business, gives you crucial training and keeps you focused.

In your regional area you will have the chance to attend opportunity showcases, product workshops and rallies.

If these are 2 to 3 hours driving distance, you will want to attend.

There will be other events, such as conventions and leadership conferences which are held annually.

These are major, often life-changing events and you'll want to schedule your vacation time around them—so you never miss one.



If I've discovered one truth, it is this: your business will grow only as fast as you do.

Initially, you need recruiting and training skills.

Later, you need time management and organizational skills.

Ultimately, however, you will need leadership, communication and empowermentabilities. To develop others, you must pirst develop yourself.

It's important that you spend daily self-development time.

For most people, this is best done in the morning, before you start your day. You might meditate, exercise, and listen to inspirational tapes, read—anything that helps you growyour mind, body and soul.

Set aside this time and stick to it.

Investinbooks and training materials that help you develop. Don't end your day by watching the late news then going to sleep.

Makesurethelastinputyoureceivebeforegoingtobedispositive—even ifit's just reading one paragraph in an inspirational book.

Be Teachable

If you want to build your business in the fastest manner possible — you must be teachable and willing to be coached.

You will network marketing is quite different from traditional businesses. Things that work great in sales, simply do not work well in network marketing. Your sponsorship line has learned the methods, strategies and techniques that work best in your business.

They will work with you and teach you everything they know without charging you a penny. Your sponsor is the repository of all the experience of many generations of distributors—all the way to the company.

Learn from them.







We must set a standard of integrity much higher than the corporate world.

Network marketing is a business of relationships — and relationships operate on trust.

To earn and maintain that trust — you must be accountable.

Wecannevertellalietoour distributors or customers and be accountable. Accountability also means that when we write checks, they're good; when we promise to work with someone, we follow through; and when we commit to attend an event, we're there — on time.

Edify the Organization

Savvy distributors learn that they must edify their sponsorship line.

Whenyoupointoutthesuccessandaccomplishmentsofyoursponsors—it makes those sponsors more effective when they come to work with both your prospects and distributors. Manytimes you will inditdif icult to be a prophet in your hometown.

Sometimes your friends and relatives aren't yet ready to accept that a pow- erful, positive concept can come from you.

By edifying your sponsorship line -- then bringing your prospects to them, you'll have support to hold you over until you develop some initial success and credibility.

Likewise, your sponsorship line can help you when you're working with your new distributors.

· Follow the System

Leaders understand that "lone rangers" can be successful initially — but will not enjoy long term success.

For residual income — and walk-way security, you must follow a step-by-step duplicatable system.

This means that everyone in your organization uses the same pre-approach pack, the same company materials pack, employs the same training proce- dures and follows a standardized presentation.

This way, the method you use to bring in new people is the same method they bring in their new people.

You are completely duplicatable.

Regardless of someone's previous job experience, their education level or con idence level—they can do the business exactly the same way you did. Your sponsors hip line has learned what works and what doesn't.

They have created the system based upon that experience.

Follow the system and you have the resources of the entire sponsorship line working for you. If you change the system — you lose the bene its of having all those resources at your disposal.

Also, when you change the system — substituting a different tape, changing the presentation, etc. — you send a message to your people that it's OK to change the system.







Your irst level people change the systemalittle, so their irst level people change the systemalittle, and so it goes down to the group.

Bythethirdlevel,thereisnosystem—soyouhavenosecurity,nopotential for walk-away, residual income.

Always follow the system! Go

Core!

These nine core qualities are what separates network marketing leaders from the people who drop by the wayside and never reach long-term success in the business.

Practicing all the core qualities isn't easy — it's not supposed to be. But you must practice them all if you're truly interested in building a network whereothers can achieve the same success as you.

"Going core" means doing all nine actions, not just the ones you like. It also takes a substantial investment in your self.

But you will discover that the people who invest in going core reach dramatically higher levels of success than those who don't.

Asaleadercommittedtoempoweringothers—youhavearesponsibilityto gocore yourself, and create that culture in your organization.



one of the most important steps.

Do not skip it and do not do it halfway.

Just start writing down the names of everyone you know.

Don't try to prejudge: "Well, he makes a lot of money; he won't be interested," "She's not a sales type; she wouldn't look at this," etc. A mistake like that can cost you tens of thousands of dollars down the road.

So do not prejudge, just get down the names.

On your list of 100 there will be 1 or 2 top executives, 3 or 4 midrange executives and 30 to 40 people who will want to use the products as a consumer—and we don't know who swho-and it's never who you think it is.

Begin with the memory joggers list.

Thenlookthroughthebusinesscardsyou'vecollected. Gothrough

 $your\,address\,book\,and\,your\,holiday\,card\,list.$

Finally, skim through the yellow pages and scan the occupations as a reminder.

 $Start with accountants, barbers and contractors, and go to x-ray technicians\ and\ zoologists.$

Don't make the classic mistake of thinking of 5 or 6 people who you think will be interested and stopping there.

You will certainly be disappointed.

 $\label{lem:makesure} Make sure you get down at least 100 \, names so we can let people sort themselves into the right categories.$







9. GetatLeast 10 "Pre-Approach" Packs in Circulation

This is when your planning ends and your actual business-building begins. Now you'll begin to discover who's just a suspect and who's really a prospect for your business.

Aqualifying question and the pre-approach packwill help you through the sorting process.

A pre-approach pack is a pack of material for conducting the initial screening of your prospects.

This will determine whether you move forward to making an actual presentation.

Here's how it works:

Lookatyournames list and pick out the most ambitious, busy, successful people onit.

These are the people you'll want to approach irst.

The Airst stanis a qualifying question to see if they are "looking." Some

The irststep is a qualifying question to see if they are "looking." Some examples are:

- * "Have you ever thought about opening your own business?"
- * "Do you like your job? Do you get paid what you're really worth?"
- * "Have you ever thought about developing a second income?"

People who seems at is ied with their present job and earnings are probably not candidates for becoming business-builders at this time.

Remember, we're looking for people who are looking.

If they're not looking—skip the pre-approach and presentation steps and see if they would be interested in becoming a product customer.

Here's the important part: Never prejudge for your prospect.

Don't assume that they won't be interested in the business because they have a high income or a "good" job.

It's impossible to know who is looking for a new career.

Many times it's the people with the high-paying status jobs that are the most unhappy or dissatis ϕ ied.

So start by asking some qualifying questions with the intent of giving out a pre-approach pack foremost in your mind.

 $To grow \, exponentially, you \, must keep \, 10 \, pre-approach packs in constant \, circulation. \\ Once you \, get \, a \, positive \, response \, to \, one \, of your \, qualifying \, questions, let \, them know \, you have an opportunity that might meet their needs.$

 $Offer to lend them some informations othey can determine if it would be \ right for them. \\$

Give the pre-approach pack.

NOTE: You will have much more compliance with people reviewing the materials and a better response if you distribute them with a sense of urgency.







Always follow the system!

Letyourprospectsknowthatyouaremovingveryrapidlyandaskfortheir commitment to review the materials within 48 hours.

If they tell you that they won't be able to get to them for three days — let them know you'll bring them back at that time and that you'll be circulating them to others in the meantime.

Anddon't justs ay this, mean it. Pre-approach packs can only work for you when they're out with prospects.

Keep them in constant circulation.

Follow up with your prospects within 48 hours as you promised. Simply ask your prospect: "Does this look like something you'd like to explore further?"

Their answer will fall into one of three possible categories.

Category One:

"Thatlooksveryinterestingforyou,butIdon'tthinkI'dbeinterested..." These are

people who simply didn't catch the vision.

They've seen nothing of the business to excite them. Don't try to sell or pressure them.

Accept that they may not be ready for the business just now and see if they would be interested in using your products or services.

Category Two:

These are sadly misinformed people who, even sadder, don't know they are misinformed. They've got their minds made up and don't want to be confused with the facts.ur prospects.

This will determine whether you move forward to making an actual presentation.

Category Three:

"Wow! What's the name of your company? What are the products? How does that work?"

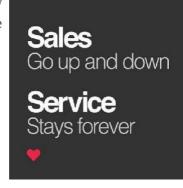
This is the individual you're looking for.

They're intrigued by the possibilities, but need more information.

 $This is your opening to move to Step Two-giving the map resentation. \ If it can be done right then and there-do it.$

If not, schedule a specioic time to do this.

This is the sole reason for the pre-approach pack: to get you appointments with quali�ied prospects and prevent you from making appointments to unquali�ied prospects.







10. Schedule Your First Presentations

It's very possible that your sponsor may offer to conduct a home meeting for you to make the presentations to your initial prospects.

Or they may be conducting hotel meetings that you can bring your people to. They may also helpyouwith 2-on-1 presentations with some of your Schedule your or irst couple ple. weeks' presentations with your sponsor and write them in your planner.

Note: In cases of rapid organizational growth — your sponsor may not yet be quali \diamond ied to make a presentation.

If so, that's OK go further up the sponsor ship line and you will oin dsome-one to help you.

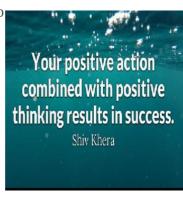
This is a critical part of your training.

As you watch and listen to your sponsorship line make your initial presentations (taking good notes, I hope) — you will be learning how it's done. The sooner you learn to conduct a presentation your-self — the sooner you're on your way to independence.

You can then duplicate this process with your people. By following this system, you will be building secure lines with the potential for walkaway, residual income.

THE KEY BEHAVIOUR TRAITS TO BECOME SUCCESSFUL IN M.O.M

- * Optimal teambehavior.
- * Thinking style.
- * Emotional intelligence.
- * Thinking skills.
- * Judgment skills.
- * Temperament.
- * Social skills.
- * Leadership drive.
- * Capacity for accepting guidance.
- * Personal emotional maturity / anger levels.
- * Need for interaction with others.
- * Leadership style.
- * Use of different situational leadership style.
- * Levels and types of political behavior.
- * Motivations forwork.
- * The ability to get into leadership positions.
- * Better quality judgment than any relevant peer group.
- * A capacity for survival.
- * Ability to select effective down lines.
- ${}^*\ Ability to inspire ordinary people to perform above par; inspiring follower$
- snip
- ${}^*\,Making\,a\,profound\,enduring\,difference\,to\,the\,organization.$
- $\ ^*\ A\,profound\,sense\,of\,decency\,with\,moral\, \spadesuit iber.$







UNDERSTANDING THE PRINCIPLES OF SUCCESS IN M.O.M.

- * Sometime people are born rich.
- * Some achieve richness by working very hard.
- * For someone richness is trusted upon them.
- * M.O.M is an opportunity of the 2nd type.
- * Success in M.O.M will come to you only when you are ready to meet the opportunity offered by M.O.M.
- * The beginning of success in M.O.M is your desire to achieve in life.
- * Success in M.O.M is not a shortcut. It is progressive and should be achieved step by step by following M.O.M system.
- * M.O.Misanopportunityforyoutobeindependententrepreneur and you should control your own destiny.
- * Youshould show the right plan in the right way, to the right people at the right reasons.
- * Success is a journey, not a destination.
- * If you have a luck, in M.O.M, it means Labouring Under correct knowledge.
- * Don't think that, becoming an entrepreneur is an accident in luenced by others. It is an opportunity knocking your door.
- * Successful journey in M.O.M will not be comfortable for you initially, but assume progress, you can see more comfort zones.
- * M.O.M opportunity should be a choice, not a chance.

DREAM AND DESIRE

- * As an individual citizen of India what is your Dream.
- * Can you really achieve your dream with what you are doing now
- * Why you should have a quality dream wish desire ambition goal in your life.
- * You get motivation only when you dream.
- * When you work forothersyouare buildingother's dream. When you work for yourself you build your dream.
- * Youshouldhaveadreamforwhichyoushouldbeinterestedtowork, struggle and

🏶 ight.

MOVEMENT OF MOTHERS

- * Always keep dreaming and keep it focused and goal oriented.
- ${}^*\ Till now, you must be dreaming according to your present life style and income.$
- * With M.O.M you can dream higher and greater.

EMPOWER

WHAT ARE YOUR DREAMS YOU WANT TO ACHIEVE WITH M.O.M **E** ducation

M oney

P ersonality

O pportunity to grow **W** ealth and prosperity **E** ntrepreneurship

R ecognition





Marketing is no longer about the stuff that you make, but about the stories you tell.

SETH GODIN

- * Many people like your friends, relatives, family members, your neighbours.
- * May think you are mad and not thinking properly.
- * Don't worry about others criticism.
- * Your dream is your personal goal.
- * Ful vill the goal by making your dream true.
- * M.O.M will make all your dreams real, true and achievable.

WORK WITH PERSISTENCE AND COMMITMENT

* Nothing in the world can take the place of persistence. Talent will not.

 $Nothing \, is \, more \, common \, than \, unsuccessful \, men \, with \, talent \, and \, skills. \, Genius \, \, will \, not.$

The world is full of educated derelicts.

Persistence and determination alone are important.

 $* Forget all \, buts \, and \, ifs. \, You should \, be \, either part of a solution \, with \,$

M.O.M or part of problem with your existing life.

- * There are only two ways not to make money in M.O.M, the $\$ irst one is not to start and the other one is to quit.
- * Never mistake activity for productivity. If you don't start you cannot inish.
- * If you think there is someone, to blame for your failure, look in the mirror
- rst.
- * Youcanmakemoneyoryoucanmakeexcuse. Youcannot make them both at the same time.
- * Winners never quit quitters never win
- * The question is not whether the M.O.M works, It is whether you work in M.O.M
- * In the midst of dif iculty, lies opportunity.

THE BALANCED DYNAMICS OFLEADERSHIP CREATIVITY

- * Rounded and Balanced and sees all sides of the strategic picture.
- * Objective rather than subjective Takes objectively optimal balanced decisions.
- ${}^*\ Capable\ of\ dispassion\ yet biased\ in\ what they\ believe.$
- * Whileremaining humane, they take decisions in the best interest of the business.
- $\ ^* \ Sees the bigger picture and then condenses it.$
- * Self-con identity best suited to take decisions, with humility and self questioning, able to draw the strategic picture for all those around him to understand and join in.
- * Emotionally mature and naïve.
- st Understands the human aspects but sees clearly what is important and ignore the rest.
- * Wise and clever.
- * Use the whole range of intelligence and emotional maturity rather than IQ alone.
- * Both an individual and a team player.

"There are no secrets
to success.
It is the result
of preparation,
hard work, and
learning from failure."

Colin Powell

"Just keep moving forward and don't give a shit about what anybody thinks.
Do what you have to do, for you."



- ${}^*\ Having served management team as a good teamplayer, as a leader their individuality is the premium that makes the difference.$
- * Enough character to impose and enough personality to impress.
- * While endowed with the gravitas of character, they have enough ephemeral personality to persuade those who need the more super icial touch.

BUSINESS DEVELOPMENT SKILLS FOR M.O.M ENTREPRENEURS

- * The vital role of down line frontline Independent M.O.M entrepreneur.
- * What isselling?
- * Telling is not selling.
- * Why people will buy from M.O.M.
- * Developing your own sales plan.
- ${}^*\ \ Finding new Frontline Independent M.O.M \ Entrepreneur.$
- \ast Why new Frontline Independent VIYAAN INDIYA Entrepreneur are so important.
- * The impression.
- $^* \quad Understanding Independent M.O.M \, Entre preneur needs.$
- * Presenting your sales case.
- * How to answer the prospective Frontline Independent M.O.M Entrepreneur objections.
- * The different kinds of objections and strategies for dealing with them.
- * How to close the sale and secure the business.
- * Your personal plans for future.
- * Your responsibilities to the Independent M.O.M Entrepreneur and to the company.
- * Defining the sales proposals.

POSITIVE ATTITUDE

- * Your attitude is very important for your success.
- * M.O.M is a world class programme for a positive attitude people.
- * Ifyouthinkthatyourlifeisveryhardandyoucannotchangeyourfuture, change your attitude �irst.
- * Life is 99% Attitude and 1% Aptitude (your work)
- * In M.O.M business you learn something every day, and thereby grow every day.
- * A positive attitude will give you good friends around you.

Weallwantto have positive attitude in mind, but sometime we indit difficult to practice it.

- * For positive people, tough times don't last.
- * First Attitude, next Aptitude, and then Altitude.
- * Youcanhavegoodattitudeandalsohavebadattitude. The choice is yours.
- * M.O.M makes you to look forward, not backward.
- * Attitude of helping others will make you to get help from others.
- * Anybody can light the room when it is dark.
- * Positive mind helps you to understand, new opportunities for growth.

PRICE IS
WHAT YOU PAY.
VALUE IS
WHAT
YOU GET

WARREN BUFFETT

Build. Destroy. Rebuild

I've mastered the art of bouncing back.

Now to master the art of not having to.

I prefer to earn it. It makes me appreciate it more.

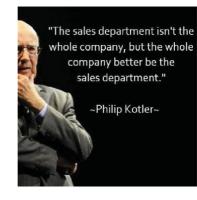
- * Never ind fault with others, because "To err is human, we should always seegood things in others and help them to grow with those good things."
- * M.O.M gives you many good systems to understand your own strengths and weakness.

HOW TO WORK WITH M.OM

- * Everybody wants to go to heaven, but nobody wants to die.
- * Experience is a good teacher.
- * Introducing a good thing to others is a natural phenomena.
- * M.O.Mbusiness is not selling product alone. It is also giving income generation opportunity to others.
- * M.O.M system is an internationally renowned system, helping millions of people to become successful in life.
- * Select 250 known people in your life.
- * Be proud as a social entrepreneur in M.O.M.
- * When you receive your **\Phi** irst income, go and share this information with all the 250 people.
- * When you receive the 2nd pro it go and share this information with all the people whom you know.
- * Go and share your ambition with others.
- $\hbox{* Teach others under your leadership about M.O.M} \ business system.$

PROSPECTING

- ${}^*A warm \ list is group of individual from your present and past whom you well enough that we reyout opick up the telephone and call them, they would recognize you once heard your name. \\$
- * The direction of the 21 st century is to build on warmmark et relationships as opposed to the philosophy of 'throwing mud on the well' and hoping some sticks.
- st The larger you build your warm list, the more solidly you will establish your M.O.M Entrepreneurial career.
- * Make sure that new Independent Social Entrepreneurial are trained on how to use triggering devices in order to help them recall at least 2000 friends and acquaintances.
- * Remember not to yield to the arguments and rationalizations new Independent Social Entrepreneurs use in order to avoid approaching their warn markets.
- * If you let doubts stand in the way of launching your Entrepreneurial career, you are guaranteed to fail, but if you go forward and persevere, you will succeed.
- * Move past your comfort zone and offer everyone on your warm list this opportunity, especially those you feel are already too successful to consider doing M.O.M Entrepreneurial career.
- * Professional have a natural tendency to refuse to openly acknowledge their participation in M.O.M, but this refusal cannegatively impact their Entrepreneurial career because their doubts and insecurities can be sensed by both prospects and Independent Social Entrepreneurs.







- * Ifyoucan't letyour Frontline at work about your involvement in M.O.M Entrepreneurial career, be sure during in home presentations, to show that you are proud and enthusiastic about the industry and M.O.M Entrepreneurial career.
- * Neverqualifyyour prospects: To decide in advance that one person is too important to ne approached, or another is too inadequate to succeed, is economic suicide.
- * If your professional career has a potential con lictofinterest that hampers recruiting efforts, you can either.
- 1. Prospect through life styling, that is, by approaching people through the normal course of your life, letting them know, without mentioning your Entrepreneurial career that you would like to get together with them when it is appropriate.
- 2. Sponsor someone who knows your Entrepreneurial career associates and can ethically approach those people.
- * Youmaywanttoconsiderprioritizingyourlistbysaying'target marketing', whereinyoushareapersonalbackgroundwithcertain groups from your warm or lukewarm market.
- * Always allow your new Independent Social Entrepreneurs the courtesy of talking to their closest friends and family without the presence of their support on the line.
- * Three way calling is most effective after the presentation not before. Or youmay prefer to have the prospect make a direct call to your leader.
- * Use a card �iling system to track your prospects.
- $\hbox{* Callall the people on your prospect cards every 6 months until the yeither sign up or die.} \\$
- * Beginning with the warm market is best because approaching friends and relatives is much easier than approaching strangers.
- * Attitude is more important than ability in M.O.M Entrepreneurial career.
- * During your recruiting efforts, think of yourself as an educator more than as an Independent Social Entrepreneurial.
- * Until the presentation, your intent is to stimulate the curiosity of your prospects, not satisfy it.
- * When prospects object to an enthusiastic conversation, don't argue with them. Simply
- iletheircardandcallthemagaininsixmonths.
- * Remember the SW rule: Some Will, Some Won't, So What, because someone else is waiting.
- * Focus your rist 90days in VIYAAN INDIYA Entrepreneurial career, on "Relationship marketing" that is, reaching out to those closest you to extend the invitation to create an Entrepreneurial career partnership intended to enhance the quality of your lives.



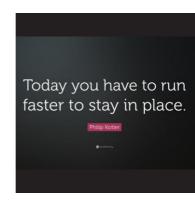
"When someone tells me something is impossible, all I hear is that he or she in particular cannot do it. If it can be thought, it can be done."

- Brian Vaszily



MOVEMENT OF MOTHERS

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Work hard and don't allow anyone to make you feel bad for your success.



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IDENTIFYING RIGHT PEOPLE AT THE RIGHT TIMEFORM.O.M

- * Don't be misled by false expectations. Success in M.O.M Entrepreneurial career takes hard work and persistence.
- * There is no one whom we could not present this M.O.M| Entrepreneurial career opportunity as a chance for success, but be cautious to distinguish between the facts that, while everyone can, not everyone will.
- * Along with references to the oversized cheeks, Independent Social Entrepreneurs will also want to discuss the amount of effort required to succeed in M.O.M Entrepreneurial career.
- * M.O.M Entrepreneurial we are about the hard work required to succeed, the less attrition we will have and the more respect we will build for the M.O.M Entrepreneurial career.
- * M.O.MEntrepreneurialcareeristhegreatequalizerinwhichblue collar workers are allowed to compete �inancially with professionals and CEOs.
- * With respect to the time it takes to do this Entrepreneurial career, set realistic goals based on real achievement of leaders.
- * Part time effort will virtually never produce full time results.
- * There is nothing wrong in telling people the uppermost possibilities in M.O.M Entrepreneurial career, but there is no need to exaggerate because the truth remarkable by itself.
- * There of no better way to get started in this Entrepreneurial career, than to just do it. Set up your pirsthome meeting and begin.
- * In M.O.M Entrepreneurial career, retirement means that we can ease up dramatically, no longer needing to spend our lives prospecting in order to achieve wealth and independence, while still finding an appropriate means of sustaining our support to those who depend on our accessibility.
- * Thinkof M.O.M not only as an independent Entrepreneurial career, but also as a vehicle to help you do the things in life that really.
- * Simply de ined, M.O.M Entrepreneurial career is the word of month distribution of products for which independent Social Entrepreneurial who are responsible for those orders are compensated through various levels in their organization.
- * M.O.M Entrepreneurial career is all about lot of people using and sharing alittle of products.
- * OnceyouhavebuiltateaminM.O.MEntrepreneurialcareer,your focus should be on dedicating on dedicating yourself to teach that team the art of networking.







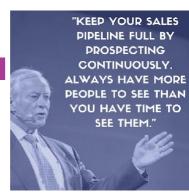
- * M.O.M Entrepreneurial career is much more lucrative than most franchisees, yet is only a fraction of investment with no infrastructure, no employees, and no time spent away from home.
- * False expectation can literally ruin would be great Independent Social Entrepreneurs and destroy the credibility of the M.O.M Entrepreneurial career.

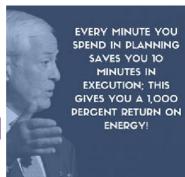
MAINTAIN YOUR INDIVIDUAL SUCCESS DIARY

- * Keep always a good diary with you all the time.
- * Beautiful and creative ideas will come to you suddenly record them immediately in your diary
- * Note down questions, ideas, reminders in your diary.
- $\hbox{* Store your of $\pmb{\phi}$ ice details like visiting cards and invitations in your diary.}$
- * Write your planning schedule in your diary and follow it up regularly.
- * Keepalltheimportantphonenos.ofyourteam,leadersandotherimport- ant nos.in your diary very carefully.
- * Transfer those no. to the phone book of your cell phone.
- * Keep your diary in the executive bag or brief case.
- * Make sure, wherevery ougo, even to restaurants or unimportant meetings, to carry your diary with you.
- * Write some motivational quotes in your diary.
- * Write the milestones and success stories in your diary.
- * Whenever you are discouraged, open your diary and read it.
- * Your diary is your success journey.

BUILDYOURTEAM AND YOUR ORGANISATION

- * M.O.M is unlike other regular and traditional business. It is a business of helping others to grow.
- * You are helping to improve other peoples' life.
- * Our success depends upon how many people we have helped.
- * There are many times you will be wondering how to help others directly.M.O.M gives you that opportunity to help others by giving them a M.O.M opportunity to build their lives.
- * Once you start helping other people, to understand M.O.M opportunity and its system and methodologies, more and more people will be coming under leadership.
- * You will be having a very big team under your leadership and an organization which you have created to be supported by you.
- * You,alongwithyourteam,havetoorganizeandparticipatein individual interactions, group counselling, M.O.M meetings, conventions and seminars.
- * You have to understand that, M.O.M is a world class entrepreneurial opportunity in direct marketing in creating Network of relationship and build a successful entrepreneurial career by helping others and helping others.

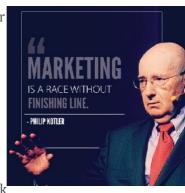


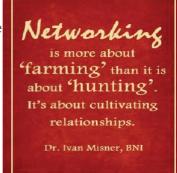




BUILDINGYOURORGANISATIONINM.O.M

- * Managing an organization is a time-wasting practice that does for others what they should be doing for themselves, thereby creating codependency.
- * Supporting the members of your group means being for them when they call to ask for guidance, moral support, or request that you talk to one of their serous prospect.
- * Managing organizations for our families and friends often cause the very people we love most to fail.
- * Practicing a management mode is counterproductive for both being man-aged and those doing the managing.
- * We are empowered far less by heredity, luck, and circumstances, than our vision of whatwebelieve is truly possible for ourselves.
- * Don't be offended be joyous when new recruits oinish their training and go to work without calling you every day and asking you to do every thing for them.
- * In M.O.M Entrepreneurial career, everyone has the ability to do greatthings, but thosewholeanontheiruplinesforeverysinglethingare usually the ones who fail.
- * Whatmakes M.O.M Entrepreneurial careers om uch grander than traditional opportunities is the fact that here you are compensated ethically and generously for your productivity.
- * If you become frustrated because your lines are not successful, teach them to visualize the endresultanddirectmostofyourenergytowardthosewho do.
- * Because M.O.M Entrepreneurial career is an Entrepreneurial careerofduplication, yourpeoplewilldowhatyoudo. If you manage your front line, so will they; if you spend most of your time prospecting and recruiting, so will them.
- * Baby sitting a front line is not an effective way to build an Entrepreneurial career.
- * Don'tmakethemistakethatresultsinnearly50%ofthefailuresin M.O.M Entrepreneurial career, building your front line for the pirst few months, then stopping to manage your people.
- * Setyousighsonthegoal, consistently, meet the steps outlined in M.O.M. Entrepreneurial career plan, and don't make excuses – whatever it takes, just do it.
- * Promotional volume that is, money spent on products, samples and multiple kits
- is initially a means of helping Independent Social Entrepre- neurs meet volume requirements for qualitication.
- * Real volume that is, products or services ordered by satis@ied customers and Independent Social Entrepreneurs – is what ultimately creates passive residual income YOURSELF, WORK and is the essence of what makes network marketing a viable ongoing Entrepreneurial career.
- * Your M.O.M Entrepreneurial career can survive without promo- tional volume, but failure to create real volume, by not acquiring legitimate customers or not using all your own products, can lead to the collapse of your entire.





STOP DOUBTING HARD, AND MAKE IT HAPPEN.

- * M.O.M Entrepreneurial career is of building Independent Social Entrepreneurs buildingtheirownfrontlinesandteachingtheirpeopleto duplicate the process.
- * If each M.O.M Independent Social Entrepreneur builds his own frontline, following the advice, "Go wide fast," the depth will take care of itself, and the cream will always rise to the top.
- * Be there for tour front line to render moral support, coaching and assistance in closingtheirprospects, butdon't trytodoforthem what they must do for themselves.
- * Success comes to people with leadership skills, as ound vision, enthusi- asm, and the willingness to put for the heef or trobuild an organization and
- ind others who will do the same.

Your time is limited, so don't waste it living someone else's life.

"Steve Jobs

FOLLOWYOURUPLINELEADER

- * Talkto your leader about his success story in M.O.M.
- ${}^*\,Share\,his\,experience\,with\,your\,team\,member\,also$
- * Ask about the dreams of your leader
- * Understand how he had overcome the various dif iculties when he was a new distributor
- * Find out the various reasons based on which ,he was consistently and continuously builtM.O.M
- * Learn how he handled objections.
- * Askhimaboutthevarious negativity and pitfalls in this entrepreneurial opportunity.
- ${}^*\ Spendenough time with your leaders and duplicate his methodologies.$
- * Sometime, your leader can be your role model, mentor and guide also.
- * Motivate your leaders also and show your enthusiasm.
- * Be always, mutually advantageous with your leaders.

PROFESSIONAL LIFE WITH PERSONAL LIFE

- * Manage professional timings vis a vis personal timings.
- * Your family is equally important like your entrepreneurial career.
- * M.O.M entrepreneurial career gives you leverage to spend quality time with your family also.
- * If you are doing M.O.M in part time, then you have 3 responsibilities.
- 1. Managing your full time work
- 2. Managing your part-time entrepreneurial career time in M.O.M. 3. Managing your family.
- * Everybody are gifted the equal time of 24 hours.
- * Youhavetotakeinitiativestodivideyourtimingsbetweenyourfamily life and entrepreneurial career.
- * Sometimes, entrepreneurial timings takes more time because of its intensiveness and extensiveness. You may be also travelling lot of places.
- * Keep communicating to your family about your whereabouts.
- * Keep your schedule intact, so that you meet the essential requirements of your family like children's education and family events.
- st It is your responsibility to see that both are given due respect without compromising each other.



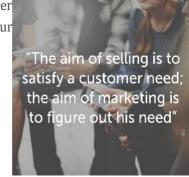
CEADIFCCMATIVATION PAM



PROFESSIONALPERSONALITYFORM.O.M

- * M.O.M Entrepreneurial career requires an upbeat, enthusiastic personwhowillin turnattractothersseekingtheirownwell-being.
- * The disappointment about those who fail to show up at Entrepreneurial career Opportunity meetings or, worse, those who quit, can be alleviated by putting your energy into approaching a greater number of new pros- pects.
- * Don't waste your energy supporting those who resist you, just think 'next' and move on.
- * Work with people who show an interest and will keep your spirits up.
- * IfyoufeellikequittingfromM.O.M,callyourleadersforsupport and encouragement.
- * Share your enthusiasm, never your negativity, with your front line.
- * In order for professionals to be successful in M.O.M Entrepreneurial career, they must be willing to use their reputations and credibility towards building their Entrepreneurial career. Denying their commitment to their warmmarkets will only set themselves up for failure.
- st These are the reasons to be proud and optimistic about sharing our Entrepreneurial career with others.
- ${}^*\ We have the only entrepreneurial home Entrepreneurial career with \ no \ upside \ limits \ and \ no \ serious \ down \ side \ risks.$
- ${}^*\ \, {\sf Total time freedom\,goes\,in\,hand\,with\,the\,wealth\,and\,prosperity\,we\,achieve.}$
- * By working diligently in the beginning, we can ultimately have a stress free life.
- * Recognitionandtravelawaitallthosewhoaresuccessfulinbuilding the M.O.M Entrepreneurial career.
- * In M.O.M Entrepreneurial career, recognition is derived from things in life truly matter, such as helping people make their lives work.
- ${\it 1.}\ If you attempt to recruit others while in a state of depression, your efforts will be futile.$
- 2. You alone have control over your attitude. If you exercise that control, adjusting your attitude from the inside, then your outward behavior will naturally follow.
- * Change your attitude and eliminate depression, we encourage you to
 - 1. Avoid watching useless television programmers.
 - 2. Read upliftingbooks.
 - 3. Listen to inspirational tapes and CDs of M.O.M.
 - 4. Only speak and think to your self in a positive, uplifting manner.
 - 5. Recall positive emotional experiences from the past.
 - 6. Focus on the future, not on past disappointments that limit possibilities under the contract of the contrac
- 7. Set goals and use af irmations to reach those goals on a regular basis. Striving to visualize ourselves, as we want to be, is the irst step towards change and growth.
- 8. Avoid negative people or at least negotiate with them to avoid acting negatively around you.
- * Don't ever give up on your goals.

r







LEADERSHIP QUALITIES REQUIRED FOR M.O.M

- * Mental ability.
- * Physical strength.
- * Intuition.
- * A Serenesoul.
- * A good physique and pleasing physiognomy.
- * Paradigmatic thinking.
- * Self -belief.
- * Communication ability.
- * Strategic analysis.
- * Team motivation.
- * Financial and business analysis.
- * People selection.
- * Balance and judgment
- * An independent spirit with good judgment.
- * Special signs of leadership such as a person exuding dignity, easy manners, self-respect and respect for others.
- * Good relationships with other social entrepreneur leaders.
- * Willingnessandkeennesstolearnnewthingsaboutanythingrelatingto the M.O.M.
- * A well oriented private life.
- $^* \ Attractiveness, every body \, wants \, to \, be \, his \, or \, her \, friends.$

TREATM.O.MASABUSINESS

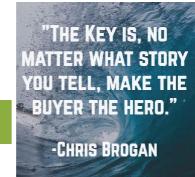
- * Your attitude towards M.O.M Entrepreneurial career is very important.
- $* \ \ Donot treat M.O.M Entre preneurial career as a deal or a scheme or an obligation.$
- * Small thinking, little expectations, narrow mindedness will give you, only small success in M.O.M.
- * The more serious you are, the more committed you are, the more extra work, the more effectiveness, the more entrepreneurial career like approach will give you more success in M.O.M.
- ${\rm *~75\%} of people who don't make success is because they don't think \\ {\rm M.O.M} is a powerful Entrepreneurial career opportunity.$
- * Don't be misguided by people who have failed
- * M.O.M entrepreneurial career is an independent opportunity giventoyou. You are the deciding authority of your successand failure
- * You are the 1st and the last man to decide about your future.
- * Treat M.O.M Entrepreneurial career as your own entrepreneurial career.

TREAT M.O.MBUSINESSOPPORTUNITY LIKE A 100% BUSINESS

- * Be proud to say others that you are doing M.O.M Entrepreneurial career.
- * Be proud to say others that you are going to become rich because of M.O.M.







- * Be proud to say others that you are doing M.O.M Entrepreneurial career.
- * Be proud to say others that you are going to become rich because of M.O.M.
- * Be proud to say others that your lifestyle is changing because of M.O.M Entrepreneurial career opportunity.
- ${\rm *Beproudtos ayothers,} that you are able to change the lives of many people for better because of M.O. Mentre preneurial career opportunity$
- * Be proud to say others, that because of M.O.M Entrepreneurial career opportunity you have helped your family, your society, your nation.
- * Be proud to say others, WHAT'S LIFE WITHOUT M.O.M.

BUSINESS DEVELOPMENT SKILLS FOR M.O.M

- * Understanding the $\mbox{\ref{e}}$ ive golden rules of communication.
- * What we sell and what our distributor expects.
- * The sequential planned sale.
- * Preparation and planning
- * Pre-approach work
- * Criteria forpurchasing
- * Making an effective presentation
- * Building agreement and reinforcing needs.
- * Effective closing.
- * Building long term good distributor relationship
- * Setting targets and achieving them
- * Identifying marketing mix and selling.
- * Trouble shooting
- * Positive behavioraltechniques.
- * Delegating individual action plan
- * The qualities of success.
- * The role and function of entrepreneur
- * Making the change of being an entrepreneur.

BUSINESS DEVELOPMENT SKILLS FOR M.O.M DISTRIBUTORS

- * Managerial attitudes.
- * Leadership dimensions.
- * Team leadership.
- * Delegation and work allocation.
- * Techniques ofmotivations
- * Managing time and self-organization
- * Patterns of communication.
- * Training and developing frontline independent M.O.M entrepreneur
- * Controlling theoperation.
- * Self-development techniques.
- ${}^* \ Creating the \ right \ appointments$
- * Assessing and appraising frontline independent M.O.M entrepreneur.

"Never Depend on Single Income. Make Investment to Create a Second Source."

"You don't have to be great to start, but you have to start to be great."



- * The different leadership styles.
- * Understanding M.O.M entrepreneurial career.
- * Potential and performance programming.
- * Problem solving
- * The strategyworkshop
- * Amway leadershipgrid.

MANAGERIALTRAITSTOBECOMETOTOP M.O.M LEADER

GROUP A

001 – Supporting M.O.M Top Management 002 – Total

Quality Management

03 - Business Process

 $04 \quad \text{-} Feedback consulting-Supporting self-directed teams} \ 005-$

Designing Reward System

006 - Performance Appraisals System 007 -

HumanPotentialManagement

 $08 \quad - Understanding \, the \, M.O.M \, Corporate \, Culture$

Group B

- 09 Tough Minded Management
- 10 Managing Non Performing INDEPENDENT M.O.M ENTREPRE- NEURs
- 11 Emotional Participation
- 012-80:20 Formula
- 013 Problem Solving / Stress Management 014 -

Understanding Human Personality

Group C

015 - Role Analysis and Responsibility 016-

TeamBuilding-GoalSetting

017-QualityofWorklife-Creativity&Innovativeness 018 -

Assertiveness

- 19 Personal Success Skills
- 20 Managing Personal Life and Professional Life 021 -

Economics of Behaviours

22 - AttitudeRe-engineering

Group D

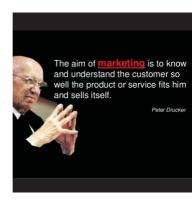
- ${\tt 23-Conducting\,Training\,and\,Counselling\,for\,Independent\,M.O.M}\\ Entrepreneurs$
- 24 NegotiatingSkills
- 25 Managing INDEPENDENT M.O.M ENTREPRENEURS
- 26 Managing Dif icult INDEPENDENT M.O.M ENTREPRENEURs 027
- Effective and Advance Selling Skills 028-

PracticalPublicRelations

 $029-Selling Insurance \, and \, Other Service \, Related \, Products \, \, 030-1000 \, and \, \, 1000 \,$

Relationship Management







- 31 Closing Tactics
- 32 Amway BrandManagement 033
- -CollectiveBargaining

Group E

- 34 Coaching and Counselling
- 35 Management of Culture of Different Parts of the Company
- 36 Transforming Ordinary INDEPENDENT M.O.MENTREPRE- NEURs into a Successful Leader
- 37 Integrating Technology into Working 038-Ensuringthe Training Effectiveness
- 039 How to Setup and Manage Independent Meetings

Marketing is no longer about the stuff that you make, but about the stories you tell.

SETH GODIN

IGNORING REJECTION IN M.O.M BUSINESS

- * Failure in M.O.M often results from individual's problem only.
- * The M.O.M New Independent Social Entrepreneur's argumentative approach in recruiting fronting leaders who have already made it obvious that the timing is not right in their lives.
- * The mistaken belief that the goal is to overcome objections, sign up people at all cost, then drag them across the �inish line through motivation and management systems.
- st If warm or cold market prospects are approached properly, they will only reject your offer, if your timing is not right, in which case you want to gently bank of f and reapproach them every six months.
- * Rejection is not your ally, not your adversary, and if handled properly, it will expedite your recruiting activities and actually set you up for a positive outcome.
- * Don't talk about M.O.M Entrepreneurial career with friends or relatives until after you have made a commitment and have been trained.
- ${}^*\ Asyou begin talking to prospects about M.O.M, you have the choice of creating one of two mind-sets.$
- ${}^*\ You can strive to be well received by those you approach by setting your-self up for a friendly callback.$
- * You cantry to avoid the pain of rejection by saying nothing doing nothing.
- * Persistence, coupled with absolute belief, can never be defeated.
- * When you are not getting the support that you desire from family and friends, begin
- ♦ irst by focusing on you own attitude and changes in their behavior will naturally follow.
- * Onceyouaretrainedby M.O.M, beginimmediately by picking up the phone and calling the people on your list.
- * Don'tlet"call reluctance" and the fear of rejection stopy ou before you start on your adventure in network marketing.
- * Rely on the credibility of your leaders.
- * Remember, you are in M.O.M Entrepreneurial career for yourself, but you are never in Entrepreneurial career by yourself.
- * As their sponsor, prospects look to you as their mentor and leader.
- * If you are feeling low self-esteem, read, study, listen to tapes, attend moti-vational seminars conducted by M.O.M, and do all that you can to continue working on your personal growth.

CONFIDENCE

"If you fight hard, know who you are, and are proud of who you are, you've got a good chance of winning,"

> W. Lincoln Hawkins AT&T Bell Laboratories

Don't worry about failures, worry about the chances you miss when you

don't even try.

- * As you grow personally, so will your M.O.M Entrepreneurial career and as your Entrepreneurial career, will you.
- * Building too slowly is discouraging, and often results in people focusing on those who rejected the opportunity rather than on those who accepted an invitation to look at the Entrepreneurial career.
- * The growth of your M.O.M Entrepreneurial career will be indirect proportion to the numbers of the numbers of people you are prospecting on a regular, daily basis.
- * M.O.MEntrepreneurialcareerisanumbergameafterthe irst90 days of warm marketing. It becomes an Entrepreneurial career once Independent Social Entrepreneurs begin interacting with their sponsors to build their organizations.
- * Rejection is not to be taken personally, but merely as an indication that the timing is not right in people's lives.
- * Persevere with every ounce of enthusiasm in order to give yourself the necessary excitement to do M.O.M Entrepreneurial career in the right way.
- * Prospecting small numbers makes the act of rejection bigger than life; prospecting larger number focuses your attention on those who saidyes.
- * Don't make the mistake of presenting too narrow a focus, that is, by promoting a single product or just one division of the Company. Create wide appeal by stressing leveraged income and time freedom based on generating orders of commonly used products and services.

 Marketing is not the art used products and services.
- * When retailing offer the front lines, the opportunity to redirect their spendingon commonly used products they are already using.

POSSIBLE REASONS FOR FAILURE INM.O.M BUSINESS

- * Nowritten goals-you do not know what you want to achieve in your life
- * No directions-you do not know, where to go and how to go
- * No vision-you don't have any inspiration and purpose in your life
- * No dreams you have no interest in your life
- * No commitment-you are not serious about your life, and you are mentally, physically and consciously lazy.
- * Noconsistency-youdon't want to continue and would like to quit within 100 days of M.O.M business.
- * Sel�ishness-Don'twanttoworkhardandwanttoearnwithoutworking and by making only others to work.
- * Not doing business on a daily basis
- * Being jealous about other's earning.
- * Blames others and �inds fault with the company.
- * Unrealistic expectations by putting little effort and expecting more returns.
- * Too impatient want to make fast money –big money without putting necessary effort and time.
- * Complaining too much about small issues like an immature person.
- * Easily in luenced by negative comments by others friends, relatives and other family members.
- * Notable to be optimistic because of natural inhibitions.
- * Always giving many excuses.



of finding clever ways to dispose of what you make. It is the art of creating genuine customer value.

nestville.com Phillip Kotlier

"CONSUMERS
DO NOT BUY
PRODUCTS.
THEY BUY
PRODUCT
BENEFITS."

- * Being egoistic and think that we know everything.
- * Keep switching to other business opportunities without any consistency.
- * Planning to create more leaders under you without you being a leader.
- * Being unorganized with unnecessary documents and moving with wrong people.
- * Not able to keep proper records about the transactions in business,
- inance, expenses, schedules, events, programmes etc.
- * Only interested in personal protit.
- * Don't care about company's image and valves, customers' needs and wants and expectation and ful villment of the downlines.
- * Lack of knowledge about M.O.M business opportunity and its systems and it methodology.
- ${\rm *Spendsmoretime in private, not being available for your teammembers, leaders and organizational demands.}$
- * Not communicating properly.
- $\ ^*\ Fail to create agreements and appointments.$
- * Don't have the responsibility to explain why.
- * Not following up the prospects according to their timings and convenience.
- * Gets discouraged by small problems and inconveniences and serious
- luctuations in enthusiasm levels.
- * Talking bad about other companies and competitors.
- * Don't haveself-esteem.
- * Not wearing proper dress.
- * Not having proper image.
- * Distributing unprofessional printing materials and other publicity materi- als.
- * Poor knowledge about the M.O.M products and therefore repre-sentingasapoor example to others about the bene its and advantages of the products.
- * Don't not know how to handle complaints of your team.
- st Do not know how to praise others praise and achievements.
- * Spending too much times with negative people and therefore losing your valuable time.
- * Passing of sensitive information to others without any time sensitivity.
- * Expecting too much perfection from others.
- $\begin{tabular}{ll} * Not following up day to day and latest information about the company's development. \end{tabular}$
- * Physically un vitand therefore lacks energy.
- * Believing inrumors.
- * Not checking the facts and �igures.
- * Not interested to be the best.
- * Unwilling to take personal responsibility in promoting your own team development.
- * Lackofleadership capacity, therefore notable to manage people according to their capacity.
- * Lack of winning attitude.
- * Lack of personal effectiveness.

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KEEP YOURSELF POSITIVE,
CHEERFUL AND GOALORIENTED. SALES SUCCESS IS
80 PERCENT ATTITUDE AND
ONLY 20 PERCENT APTITUDE.

BRIAN TRACY

I have a definite talent for convincing people to try something new. I am a good salesman. When I'm on form, I can sell anything.

FREQUENTLY ASKED QUESTIONS BY THEEXISTING ANDTHEPROSPECTIVE M.O.M DISTRIBUTORS

- 1. THEREaremanyNetworkmarketingcompaniesinIndia.WHATisthe specialtyof M.O.MandWHYIshouldchooseM.O.M?
- 2. WHATistheHistoryofM.O.M-WHATarethevariousachieve- ments ofM.O.M?
- 3. HOW many distributors are already doing business in M.O.M?
- 4. HOW many products are there in M.O.M?
- 5. PEOPLE say that, M.O.M has created many rich peopleand millionaires. How many people are there like this?
- 6. ARE all the distributors doing successful business in M.O.M? WHAT percentage are successful?
- 7. IF I DO business sincerely, systematically, step by step, WHAT will be my average income per month?
- 8. WHATtypeofproductsarebeingsoldinM.O.M?CANIchoosea product of my choice?
- 9. ARE you having standard product?
- 10. DOES M.O.M manufacture any products of its own?
- 11. WHAT is the difference of buying products from M.O.M and buying from other companies?
- 12. CAN I buy the product directly from your showroom?
- 13. WHAT method I should adopt to purchase from M.O.M show-room?
- 14. How much time will it take for the product to be delivered to me?
- 15. WHAT do you mean by income planning in M.O.M? How the company pays the income on a monthly basics continuously?
- 16. IF I am doing business, in M.O.M, IF I do not know how to do business, will M.O.M trainmetoknow the business methods?
- 17. WE were told that, M.O.M leaders will lead us to become success full. How they will train meand guide meand WHAT should I do?
- 18. ISit possible to become successful in M.O.M without the support of M.O.M?
- 19. CANIexchangemyproductsorreturnmyproductsiflamnot satis ied?
- 20. WILL there be special training to sell products like Insurance and other service related products?
- 21. WHY the prices of the product sold in M.O.M are slightly higher than the prices sold in other traditional showrooms?
- 22. THERE is a general assumption that, doing business in India is difficult. WillitalsobedifficulttodobusinessinM.O.M?
- 23. WE were told in the Business Meeting that this is not a traditional business? Then what is the difference between M.O.M business and traditional business?
- 24. WeweretoldthatM.O.MisaMultinationalcompany?WHATis Multi-National?
- 25. WE were told that, generally in India it is different to be successful in direct marketing because of competition, customer's opinion and Govern-ment's interference. Will I have that kind of problem in VMXN INDIA?

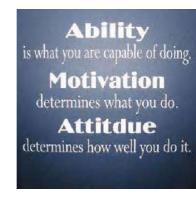


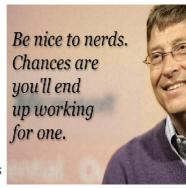
"Just keep moving forward and don't give a shit about what anybody thinks.

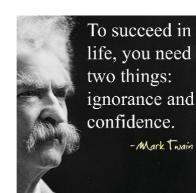
Do what you have to do, for you."



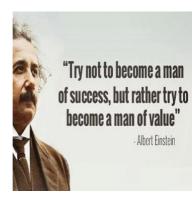
- $26. \ \ WHAT doyou mean by Business Meetings, Conventions and Business \ Leadership Seminar? Will I be invited?$
- 27. WHEN I want to purchase product in M.O.M, should I pay in Cash/Cheque or DD.
- 28. WHAT type of training support is provided by M.O.M?
- 29. Do you provide training even for the new distributors?
- 30. WILL there be new products in M.O.M? WHAT type of products are in the planning?
- 31. WHERE are M.O.M showrooms in India?
- 32. CAN I purchase M.O.M products from any showroom?
- 33. Iamliving in a small village. CAN I also get support from M.O.M?
- 34. What are the different levels of achievement? How soon I CAN become a successful distributor.
- 35. WHAT type of leadership I should provide to my frontline?
- 36. Is it necessary that, all the down lines should work sincerely formeto become successful in M.O.M?
- 37. WHAT are the tax formalities?
- $38. \ \ DOES \, the \, products \, offered \, by \, M.O.M \, adhere \, to \, respective \, stan-dards \, prescribed \, by the \, ISL, \, QUALITY \, and \, Government?$
- 39. GENERALLY People say, direct marketing companies does not last. WHAT is the vision and future plan of M.O.M?
- 40. If I am not satis ied with products and services CAN I return it back and get reimbursed. What are norms?
- 41. WHAT are the additional benewits and motivational tools for achievers provided by M.O.M?
- 42. WHY people quit M.O.M?
- 43. WHAT is the difference between Conventional marketing and direct Marketing?
- 44. ISitnecessary to participate in Business Meetings and other meetings?
- $45. \ \ GENERALLY, I have heard lot of people quitting direct marketing busi-ness WHAT is the reason?$
- 46. What is the difference between traditional marketing, direct marketing, multi-level marketing and referral marketing?
- 47. ISM.O.M recognized by Govt. and other authorities?
- 48. WHAT type of training material is provided by M.O.M?
- 49. CAN I view M.O.M WEBSITE?
- 50. HOW to register for distributorship?
- 51. WHAT is the social objective of M.O.M? WHAT are the social activities done by M.O.M?
- 52. HOW many people have been bene ited through social activities of M.O.M?
- 53. HOW business volume is calculated?
- 54. WHY M.O.M is not giving advertisement? Can i advertise me in M.O.M business?
- 55. CAN I print my visiting card and literatures to promote M.O.M business?
- 56. IF iam not well educated CAN I become successful?
- 57. I have only very few contacts CAN I be successful in M.O.M?
- 58. Iamin Govt. service CANido M.O.M business?
- 59. I have no business experience. Can i succeed in M.O.M?

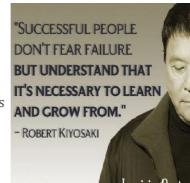






- 60. CAN I put my family members in M.O.M?
- 61. Why there is a negative opinion among people about MLM and Network marketing in INDIA?
- 62. IFI have to do part time business in M.O.M, how many hours I should devote?
- 63. TO what type of people should I talk about M.O.M?
- 64. WHAT type of people are not suitable to do M.O.M business?
- 65. WHAT type of objections generally I have to face?
- 66. WHAT type of qualities are required to become successful in M.O.M?
- 67. HOW frequently should I meet my leaders?
- 68. CAN I introduce M.O.M distributors in any part of the country?
- $69. \ \ CANIdo\,M.O.M\,business\,from\,my\,house?$
- 70. WHAT will be my average expense to do M.O.M business?
- 71. Iheard that M.O.M has created more rich people. Can I meet and get suggestions from them?
- 72. WHO is the owner and promoter of M.O.M?
- 73. IFIdon't have enough money to start M.O.M what should I do?
- $74. \ \ IFI'man independent distributor, what are the rules applicable to me?$
- 75. WHAT can I say about a company's insurance products?
- 76. IS there any associations for direct selling companies in India?
- 77. Which is more important: sponsoring or selling?
- $78. \ \ IS\,M.O.M\,registered\,in\,all\,the\,states?$
- 79. Where can I get full knowledge about direct marketing?
- 80. How many companies are there in Indialike M.O.M?
- 81. APPROXIMATELY TELY how many people must be doing Direct Market- ing Business in India?
- 82. UNDER what condition, I will become a disquali ied person in M.O.M?
- 83. CANIdobusinessinmyownnameorwithpartnershiporstartinacom- pany's name?
- 84. HOW frequently I have to visit the ADC of ce?
- 85. CANI become a full time independent distributor in M.O.M?
- 86. CAN I come out from my present job and take M.O.M business as a full time business opportunity?
- 87. WHEN people lack faith and trust, how to motivate them?
- 88. CAN I nominaetmy kins to receive my incentive continuously even after me?
- $89. \ \ CANI be come distributor in one place and danother business in other part of the country?$
- $90. \ CANIdo Direct Marketing in more than one business?$
- $91. \ \ CAN\,MY\,spouse\,and\,I\,do\,different\,business?$
- 92. CANI meet the owner or Managing Director of M.O.M?
- 93. IF I really, want to become success in M.O.M very fast, what additional steps I have to take.
- 94. HOW M.O.M Business to the development of the Nation by increasing the Per Capita income and helping individual families to achieve
- inancial freedom?
- 95. WHAT special qualities I should develop to be successful in M.O.M?







- 96. IS M.O.M having special marketing plan?
- 97. IF my leader is not supporting me. HOW can I develop?
- $98. \ HOW frequently the rewill be a get together of distributors from \ different places?$
- 99. WHAT is the development plan in M.O.M?
- 100. Is it possible for me to achieve better than my leaders?

CANYOUDOSOMETHING FOR YOURSELF. FOR YOUR FAMILY, FOR YOURSOCIETY, FOR YOUR NATION.

Successful people do less:

Complaining
 Blaming
 Arguing
 Bragging
 Resenting
 Yelling
 Interrupting
 Taking
 Judging
 Ving

M.O.MVISIONMISSIONSTATEMENT

Business, in our country is not merely an activity for individual pro it. Inthe Indian milieu, abusiness personist hecustodian of the vital interests of society.

Mahatma Gandhi articulated this view in his inimitable way. Hecalledonbusinessleaderstoconsiderthemselvestrusteesofthe society's wealth. Given this background, the concept of social partnership comes naturally to us.

We know that this is the ideal. Reality is somewhat different. Therefore, business must rede ineits location in our social fabric.

Because a revolution of galloping as pirations and rising conscious ness is sweeping our planet. Because an island of prosperity is unsustainable in an ocean of poverty.

Because prooits cannot rise by keeping prices abnormally high.

Because business no longer thrive if it remains insensitive to the needs of the society. This has beguntodawn powerfully as the oldworld yields to the new, as Newton gave way to Einstein, as the Industrial age is over whelmed by the knowledge age.

The spirit of "take" permeated the old world.

The spirit of "partake" Playors the ethos of the new world.

Intheoldworld, society was divided into the have sand the have-notes. One class produces surplus value, and another appropriates it.

This paradigm has changed dramatically.

In the new world, partnership is the cornerstone of business ethos.

Successful people are not gifted; they just work hard, then succeed on purpose.

Work hard and don't allow anyone to make you feel bad for your success. Philanthropy was the cornerstone of the old world.

Sustainable development, human dignity and business ethics are the philosophy of the new world.

In the old world, kindness manifested itself as charity.

In the new world, empowerment is the enlightened approach.

Earlier, the accent was on building schools; hospitals and homes for the in rem.

Now, education, health, shelter and needs of the needs of the physically challenged are recognized as basic human rights.

These are fundamental changes.

Economic prosperity, environmental quality and social equity have become integral to the business society interface in the new world order.

Responsible companies now present triple bottom lines in their in their annual reportsinancial, environmental and social.

Financial investors increasingly take a negative view of socially irresponsible organizations and shy away from 'sin stocks'.

Of course, this is not enough.

Even now, society and business are viewed as two distinct activities trying toengage each other. That is a far cryfrom true and vibrant partnership. Therefore, much more needs to be done.

 $Business\, and\, NGOs\, still\, relate\, to\, each\, in\, a\, confrontational\, mode.\, The\, must\, change.$

 $Business\, organizations\, must place\, corporate\, under greater\, scrutiny\, especially in their use natural resources and human rights abuses.\, This is as it should be.$

Business must now frown upon it.

Similarly, they must also change their mindset.

Society as a whole will be bene ited if they work in the true spirit of cooperation.

Successful people
build each other up.
They motivate, inspire,
and push each other.
Unsuccessful people
just hate, blame, and
complain.





THIS PROJECT IS DEDICATED TO THE YOUTH THE FUTURE OF OUR COUNTRY TO SHARE ANEWTOMORROW THROUGH THEIR QUEST FOR LEADERSHIP & ENTREPRENEURSHIP

NeverwasthetimeinthehistoryofIndia, therewas somuch need to understand, evaluate and harness the human resource as to day.

What this great nation will hence for the pends not on the material resources or political stability but on our ability to create a climate where individuals can draw upon their in intecapacity and contribute to the prosperity of the self and the nation.



CAN YOU TAKE THE RIGHT DECISION YOUR ENVIRONMENT NEEDS TODAY AND PRESERVE IT FOR THE DAYS TO COME? WE ARE CALLING ALL THOSE CITIZENS WHO WOULD CARE FOR THE COUNTRY TODAY, TOMORROW AND FOREVER.



